

CARING FOR YOUR WELLBEING

The safety and wellbeing of our guests is our top priority. You can rest assured that Hyatt Place Melbourne, Essendon Fields is taking precautionary measures to maintain a safe environment for our guests, customers and colleagues.



CLEANING & SANITISATION

We are conducting hourly cleaning and sanitisation of frequently touched surfaces and high-traffic areas.



TEMPERATURE & WELLBEING CHECKS

All colleagues are required to have a body temperature check each time they enter the hotel and event centre.



HAND HYGIENE

We have placed hand sanitiser dispensers throughout the hotel and event centre.



MASKS & GLOVES

Our colleagues are wearing appropriate protective gear and will be taking precautions to provide a safe environment for our guests.



CALL & DINE

To minimise contact, our colleagues will call your room when your meal is ready for you to collect. Your option will be to dine in your room or the Gallery.



HYGIENE PROTOCOLS

We are frequently disinfecting kitchen surfaces, and colleagues are wearing gloves when plating and serving dishes. Buffet breakfast is temporarily switched to À-la-carte menus and made-to-order options.



AIR QUALITY

Our engineering team are disinfecting air unit components and replacing air filters and installing purification and sanitisation devices designed to kill airborne bacteria and viruses.



INTERNATIONAL STANDARDS

Our precautionary measures are developed in line with guidelines by Ministry of Public Health. Our standards of hygiene and safety are certified by HACCP.

For more information, please visit our websites.

CARING FOR YOUR WELLBEING

Find some of the steps that guests will see Hyatt hotels in Asia Pacific taking in an effort to provide a healthy environment.

WELLBEING AT HYATT

Discover a range of wellbeing and self-care information and amenities designed to promote healthy living into your daily routine.

IT'S SAFE TO RELAX

For the gym, we are stepped up the cleaning and sanitisation of surfaces and equipment for a safe environment and a worry-free recreation.



HYATT
PLACE™